

“Working for Dumbreck Court”

To Contact Concierge

Call 0141 427 1575 (Dumbreck Court)

Or 0141 883 4543 (Jura Court)

**- or see notice board in the foyers of both blocks for the Duty Concierge’s Mobile number
“The Concierge will respond to your call if you leave a contact number on the Answer Machine!”**

Committee

- Chairman.....Willie McColl
- Vice Chair.....John Grant
- Secretary.....Fiona Maciver
- Treasurer.....Helen Ferry
- Committee Member.....Mary McCusker
- Committee Member.....William Finlay
- Committee Member.....Sharon Farrell
- Committee Member.....Ron Birrell
- Committee Member.....Isobel Nelson
- Committee Member.....Maureen McClure
- Committee Member.....Irene Nicholson
- Committee Member.....Piotr Jankiewicz
- Committee Member.....Magdalena Lapinska
- Committee Member.....John Fisher

Our website address is: www.dtra.org.uk

email us: dtra@hotmail.co.uk

Support Your Tenants Association
Support Your Tenants Association

We have a meeting usually once a month on the second Monday of the month why don't you join and become a committee member and help us work together for Dumbreck Court you would be most welcome.

A couple of hours of your time a month is all it would take and you may be helping your community on the road to a brighter better future for you, your children and your neighbours.

Produced by: DTRA Vice Chair John Grant TEL 427 9860

0300 427 1575

Dumbreck Tenants and Residents Association

Newsletter

“THIS IS A DANGEROUS JUNCTION”

We have continually told our city officials about the dangerous junction at Dumbreck road / Dumbreck Avenue, yet requests from residents and local councillors for improved traffic control at this junction have been continually ignored by the



city council roads and traffic department.

We were told this access road to the M77 and M8 motorways still did not qualify for improved traffic control even considering the area is now the home of Hazelwood School the Education Departments new multi-million Special needs School.

According to Robert Booth Executive Director of Land and Environmental Services “ Traffic signals were considered during the early stages of the schools development project but dropped out of the reckoning after we received information that indicated that traffic flow to and from the school would be intermittent in contrast to most other schools.”

As you can see the only consideration in this matter seems to be traffic volume and takes no account of the safety of local residents or the children coming and going to homes and school using this dangerous junction.

With the aid of our Community Councillors it has been explained to the local authorities that as Dumbreck Road bends at both sides of this junction and with the increased volume of traffic on this road, residents are fearful and anxious when using this junction and accidents will continue to happen.

Contact Numbers

- Concierge Station — 427 1575
- Repairs (24 hour) — 0800 595 595
- Mossspark Office — 274 7570
- Housing Officer — 274 7586

Customer Contact Centre

0800 479 79 79

DTRA website address

www.dtra.org.uk

October 2008

EXIT STRATEGY FOR TRAPPED RESIDENTS



With hundreds of people living in our community and with only one entry and exit point for all the cars, vans and trucks into Dumbreck Court, it is extremely surprising that there are no traffic lights installed at Dumbreck Avenue / Dumbreck Road.

Getting out of Dumbreck Avenue is becoming extremely difficult and sometimes dangerous owing to the congestion on Dumbreck Road. Drivers are stopping on the Yellow Box and continually blocking this only exit and this difficulty is compounded with a restricted view of the on-coming traffic when trying to exit this has become a hazard to people living here and as we have recently seen, a number of collisions have taken place. This situation is more worrying now that the school buses are using this dangerous junction taking children to Hazelwood School as this is their only entry and exit point.

I suggest this is an accident waiting to happen, and now that there is a new school in our community we can only hope that Mr. Gillespie head of Roads and Traffic for Glasgow City Council's Land and Environmental Services does not delay too long in considering the proposal put to him from our Dumbreck Community Councillor [John Corbett](#), John Grant Vice Chair of the Dumbreck Tenants Association (DTRA) and Councillor Shaukat Butt, as any delay in this matter may be fatal for this community.

GLASGOW HOUSING ASSOCIATION'S New Customer Contact Centre



Paralympics Double Gold Medallist Aileen McGlynn with Sandra Forsyth (GHA Chair) at the opening of the new Customer Service Centre

Below is the number for the GHA's new Customer Contact centre with this number any housing service problem you may have will be dealt with by the new hi-tech contact centre **and it works too....**No more long waits at the end of a phone listening to music or being farmed out to a foreign service...Not for the GHA!!! This is the first place you should call for all General Enquiries and Payments if you want speed and efficiency.

The centre is available from 8.00am till 8.00pm and there are plans for a future 24 hour service....If you have a problem with any aspect of your housing services your problem will be dealt with by the GHA's new team of resolvers and you will be kept fully informed at all stages. I think this just might be the best Customer Service Centre anywhere!!!

Customer Contact Centre

0800 479 79 79